

**OFFICE OF THE
DIRECTOR GENERAL OF POLICE,
HIMACHAL PRADESH POLICE HEADQUARTER,
SHIMLA-171002**

To

The Secretary, (AR) to the
Govt. of Himachal Pradesh. Shimla-2

No. L&O.-12/PPIM/(1)-02/PSGA/2023- 2972

Dated:- 28/2/2023

Subject:- Implementation report of 3rd quarter w.e.f. 1.10.2022 to 31.12.2022 of public service Guarantee (PSGA) Act, 2011.

Sir,

Kindly refer to Notification No. Home (A) A (3)-2/2010 dated 29.02.2012, on the subject cited above.

2. In this regard, it is submitted that the Implementation / action taken report w.e.f. 1.10.2022 to 31.12.2022 of public service Guarantee (PSGA) Act, 2011 of the Himachal Pradesh Police Department is enclosed herewith on the Proforma "A" and "B" please.

Yours faithfully,

Encls: As above

For Director General of Police,
Himachal Pradesh, Shimla-2

Endst. No. L & O-12/PPIM/(1)-2/PSGA/2023-

Dated:-

Copy alongwith Proforma "A & B" is forwarded for information to:-

1. The addl. Chief Secretary (Home) to the Govt. of HP, Shimla-2.
2. Incharge, SCRB, HP Shimla-2. He is requested to upload the aforesaid report on the HP Police Citizen portal please.

For Director General of Police,
Himachal Pradesh, Shimla-2

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Prof Bma - A

1. Supply of copy of FIR: (Time limit for service: Immediately after registration of FIR)					
Name of Distt.	Total No. of FIR registered during the quarter	No. of copy FIR supplied to the applicant within prescribed period during the quarter	No. of copy FIR supplied to the applicant after prescribed period during the quarter	Copy of FIRs to be supplied	Cases in which police complainant is
KGR	770	517	0	0	253
CBA	255	106	0	0	149
UNA	359	359	0	0	108
NR	1384	982	0	0	510
BPR	336	198	18	192	90
HMR	234	171	0	0	63
KULLU	581	391	0	0	190
L&S	39	11	0	2	28
MND	660	449	0	0	211
CR	1850	1220	18	194	582
SML	630	297	0	297	333
SLN	271	199	0	199	72
BADDI	262	157	0	0	105
SMR	336	223	42	0	81
KNR	125	51	0	6	68
SR	1624	927	42	502	659
R&T	2	2	2	2	2
G. Total	4860	3131	62	698	1753

P-A'

2. Passport Verification (Regular): (Time limit for service: 15 days after receipt of application in PS)

Name of Distt.	No. of Passport Verification received during the quarter	No. of passport verification disposal off within stipulated period during the quarter	No. of passport verification disposal off after stipulated period	No. of passport verification pending for disposal during the quarter	Reason for pendency
KGR	3267	3267	0	0	0
CBA	440	440	416	24	0
UNA	3129	3129	3129	0	0
NR	6836	6836	3545	24	0
BPR	824	824	824	0	0
HMR	1428	1428	0	0	0
KUL	527	527	0	0	0
L&S	28	28	0	0	0
MND	1875	1875	0	0	0
CR	4682	4682	824	0	0
SML	1754	1754	0	0	0
SLN	821	821	0	0	0
BADDI	560	560	0	0	0
SMR	840	840	0	0	0
KNR	59	59	0	0	0
SR	4034	4034	0	0	0
CID	469	469	0	0	0
Total	16021	16021	4369	24	0

P-A'

3. Passport Verification (Tatkaal): (Time limit for service: 7 days after receipt of application in SP Office)					
Name of Distt.	No. of Passport Verification received during the quarter	No. of passport verification disposal within stipulated period during the quarter	No. of passport verification disposal after stipulated period	No. of passport verification pending for disposal during the quarter	Reason for pendency
KGR	0	0	0	0	0
CBA	72	72	72	0	0
UNA	0	0	0	0	0
NR	72	72	72	0	0
BPR	339	339	339	0	0
HMR	0	0	0	0	0
KUL	0	0	0	0	0
L&S	0	0	0	0	0
MND	0	0	0	0	0
CR	339	339	339	0	0
SML	0	0	0	0	0
SLN	0	0	0	0	0
BADDI	0	0	0	0	0
SMR	0	0	0	0	0
KNR	0	0	0	0	0
SR	0	0	0	0	0
CID	15218	15218	0	0	0
G. Total	15557	15557	339	0	0

P-A'

4. Verification of character and antecedents when requested for by the employer/organization: (Time limit for service: 15 days)					
Name of Distt.	No. of service verification received during the quarter.	No. of service verification disposed off within stipulated period during the quarter.	No. of service verification disposed off after stipulated period.	No. of service verification pending for disposal during the quarter.	Reason for pendency
KGR	1066	937	67	62	under Process PS,s
CBA	139	139	99	40	
UNA	844	892	822	70	
NR	2049	1968	988	172	
BPR	278	269	0	9	
HMR	638	638	0	0	
KUL	60	60	0	0	
L&S	17	17	0	0	
MND	643	643	0	0	
CR	1636	1627	0	9	
SML	635	635	0	0	
SLN	297	292	0	5	
BADDI	37	37	0	0	
SMR	304	304	0	0	
KNR	61	61	0	0	
SR	1334	1329	0	5	
Total	5019	4924	988	186	

P-A'

5. NOC for Pump, Gas agency, Hotel and Bar etc. (Time limit for service: 15 days)					
Name of Distt.	No. of application received during the quarter	No. of application disposed off within stipulated period during the quarter	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter	Reason for pendency
KGR	0	0	0	0	-
CBA	0	0	0	0	Recently received
UNA	1	1	1	0	
NR	1	1	1	0	
BPR	2	2	2	0	-
HMR	0	0	0	0	
KUL	0	0	0	0	-
L&S	0	0	0	0	0
MND	0	0	0	0	-
CR	2	2	2	0	
SML	39	36	3	0	
SLN	2	2	0	0	
BADDI	3	0	2	1	
SMR	4	2	1	1	
KNR	0	0	0	0	
SR	48	40	6	2	
Total	51	43	9	2	

P-A'

6. Arms License: (Time limit for service: 15 days after the personal appearance)					
Name of Distt.	No. of application received during the quarter	No. of application disposed off within stipulated period during the quarter	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter	Reason for pendency
KGR	86	27	24	35	
CBA	14	7	4	3	
UNA	66	53	0	13	
NR	166	87	28	51	
BPR	20	16	0	4	
HMR	27	26	0	1	
KUL	31	19	5	7	
L&S	8	8	8	0	
MND	64	15	30	19	
CR	150	84	43	31	
SML	37	10	18	9	
SLN	70	70	0	0	
BADDI	5	0	0	5	
SMR	2	1	0	1	
KNR	6	6	3	3	
SR	120	87	21	18	
Total	436	258	92	100	

P-A'

7. Transfer of Arms License: (Time limit for service: 15 days after the personal appearance)					
Name of Distt.	No. of application received during the quarter	No. of application disposed off within stipulated period during the quarter	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter	Reason for pendency
KGR	53	16	13	24	
CBA	10	4	5	1	
UNA	4	3	0	1	
NR	67	23	18	26	
BPR	2	4	4	0	
HMR	3	3	0	0	
KUL	3	3	0	0	
L&S	0	0	0	0	
MND	14	5	7	2	
CR	22	15	11	2	
SML	13	8	5	0	
SLN	14	14	0	0	
BADDI	35	3	3	29	
SMR	1	1	0	0	
KNR	3	1	1	2	
SR	66	27	9	31	
Total	155	65	38	59	

2-A'

8. Missing Reports: (Time limit for service: Immediately after receipt of the written complaints)				
Name of Distt.	Total No. of missing reports of persons lodged during the quarter	No. of copy of reports of missing person provided within stipulated period	No. of copy of reports of missing person provided after stipulated period	Reason for pendency
KGR	118	118	0	0
CBA	30	30	0	0
UNA	15	12	108	
NR	163	17	108	-do-
BPR	41	34	7	0
HMR	44	44	0	0
KUL	31	31	0	0
L&S	1	1	0	0
MND	87	87	0	0
CR	204	197	7	-do-
SML	115	115	0	0
SLN	53	53	0	
BADDI	95	95	0	0
SMR	68	68	0	0
KNR	13	13	0	0
SR	344	344	0	-do-
Total	711	558	115	

P-A'

9. Police assistance through SMS No. 9459100100: (Time limit for Service: Action within 24 hours)					
Name of Distt.	No. of SMS/whats App received during the quarter	No. of SMS/whats App disposed off within stipulated period during the quarter	No. of SMS/whats app disposed off after stipulated period	No. of SMS/whats App pending for disposal during the quarter	Reason for pendency
KGR	53	53	0	0	0
CBA	45	45	45	0	
UNA	0	0	0	0	
NR	98	98	45	0	
BPR	9	9	9	0	-
HMR	0	0	0	0	0
KUL	27	27	0	0	-
L&S	0	0	0	0	-
MND	0	15	15	0	
CR	36	51	24	0	
SML	0	0	0	0	
SLN	3	3	0	0	-
BADDI	0	0	0	0	
SMR	0	0	0	0	
KNR	0	0	0	0	-
SR	3	3	0	0	
Total	137	152	69	0	

2-4

10. Action on online complaints: (Time limit for Service: 24 hours subject to Internet connectivity)					
Name of Distt.	No. of complaints received during the quarter	No. of complaints disposed off within stipulated period during the quarter	No. of complaints disposed off after stipulated period	No. of complaints pending for disposal at the end of quarter	Reason for pendency
KGR	177	177	0	0	
CBA	161	149	0	12	
UNA	1140	0	1140	0	
NR	1478	326	1140	12	
BPR	0	0	0	0	
HMR	57	26	28	3	
KUL	126	126	0	0	
L&S	13	11	2	0	
MND	704	704	0	0	
CR	900	867	30	3	
SML	96	51	0	45	
SLN	145	145	0	0	
BADDI	0	0	0	0	
SMR	50	50	0	0	
KNR	71	71	0	0	
SR	362	317	0	45	
Total	2740	1510	1170	60	

P.A'

11. Online Compounding of Traffic Offences: (Time limit for Service: Immediately)			
Name of Distt.	Total No. of Traffic Challan during the quarter	Total No. of Traffic challan Compounded Online during the quarter	Total fine realized during the quarter (in Rs.)
KGR	22065	3686	3686=3689800+online56,47
CBA	12769	34(24000/-)	5421300/-
UNA	9895	7296	6750400
NR	44729	10982	6750400
BPR	5432	1404	3099700/-
HMR	7260	144	216300/-
KUL	17111	1030	1097300/-
L&S	1641	597	1228800/-
MND	17873	5573	1632600/-
CR	49317	8748	0
SML	36650	12792	31220400/-
SLN	12328	1068	7749300/-
BADDI	10140	786	834000/-
SMR	12558	1506	1689100/-
KNR	5626	866	531400/-
SR	77302	17018	7700
Total	171348	36748	6758100

21/1

12. NOC for Film Shootings(Time limit for service 07 days)					
Name of Distt.	Total No of online application received during the quarter	No of application disposed off within stipulated period during the quarter	No of application disposed off after stipulated period	No of application pending for disposal at the end of quarter	Reason of pendency
KGR	0	0	0	0	
CBA	0	0	0	0	
UNA	0	0	0	0	
NR	0	0	0	0	
BPR	5	5	0	0	
HMR	1	1	0	0	
KUL	0	0	0	0	
L&S	0	0	0	0	
MND	2	2	0	0	
CR	8	8	0	0	
SML	0	0	0	0	
SLN	0	0	0	0	
BADDI	0	0	0	0	
SMR	0	0	0	0	
KNR	0	0	0	0	
SR	0	0	0	0	
R&T	0	0	0	0	
Total	8	8	0	0	

Name of Department: H.P. Police	
1	Name of Deptt./ Office
2	Name of Designated Nodal Officer/ HOD/ Secy.
3	List of Services provided notified
4	Time frame for providing services as notified
5	Applications received online by hand
6	Disposed off
7	Pending received end of the month
8	Application accepted/ rejected
9	Name and address of the Appellant Area/ gender
10	Date of filing of first Appeal. Ground for appeal of 1st appeal
11	Total No. of applications disposed 1st appellant authority
12	Name of the designated officer alongwith the name of the officer against whose decision appeal is filled deptt.
13	Date of filling Second appeal / ground of appeal of 2nd appeal
14	Name of first appellate authority
15	Particulars of disposal of Second appeal (a) Rejected (b) Accepted 1. Penalty 2. Deptt. Proceeding 3. Payment of Compensation
16	Display the services notified or not.
17	Remarks If any * (Please forwarded)