

Information in respect of PSG Act w.e.f. 01.10.2018 to 31.12.2018.

Proforma-A

1. Supply of copy of FIR: (Time limit for service: Immediately after registration of FIR)

Name of Distt.	Total No. of FIR registered during the quarter	No. of copy FIR supplied to the applicant within prescribed period during the quarter	No. of copy FIR supplied to the applicant after prescribed period during the quarter	Copy of FIRs to be supplied	Reason for pendency (Cases in which police is complainant)
BPR	335	323	-	12	-
HMR	232	232	-	-	-
KUL	334	334	-	-	-
L&S	31	31	-	-	-
MND	658	658	-	-	-
KGR	776	776	-	-	-
CBA	253	113	-	-	140
UNA	329	231	98	-	-
SML	764	488	-	276	-
SLN	257	185	-	72	-
BADDI	221	147	09	-	65
SMR	371	254	55	08	54
KNR	87	37	-	50	-
R&T	04	04	-	-	-
Total	4652	3813	162	418	259

2. Passport Verification (Regular): (Time limit for service: 15 days after receipt of application in PS)

Name of Distt.	No. of Passport verification pending at the end of previous quarter	No. of Passport Verification received during the quarter	Total No. of passport verifications	No. of passport verification disposal off within stipulated period during the quarter	No. of passport verification disposal off after stipulated period	No. of passport verification pending for disposal during the quarter	Reason for pendency
BPR	46	682	728	657	-	71	Received at the end of month
HMR	55	1421	1476	1402	-	74	-do-
KUL	105	577	682	239	317	126	-do-
L&S	09	23	32	14	13	05	-do-
MND	171	2075	2246	1621	342	283	-do-
KGR	311	3610	3921	2867	717	337	-do-
CBA	35	395	430	263	143	24	-do-
UNA	174	2034	2208	2050	-	158	-do-
SML	227	1236	1463	952	340	171	-do-
SLN	41	726	767	725	-	42	-do-
BADDI	55	344	399	241	109	49	-do-
SMR	40	566	606	557	-	49	-do-
KNR	12	100	112	10	99	03	-do-
Total	1281	13789	15070	11598	2080	1392	

3. Passport Verification (Tatkaal): (Time limit for service: 7 days after receipt of application in SP Office)

Name of Distt.	No. of Passport verification pending at the end of previous quarter	No. of Passport Verification received during the quarter	Total No. of passport verifications	No. of passport verification disposal off within stipulated period during the quarter	No. of passport verification disposal off after stipulated period	No. of passport verification pending for disposal during the quarter	Reason for pendency
BPR	-	02	02	02	-	-	-
HMR	-	-	-	-	-	-	-
KUL	-	-	-	-	-	-	-
L&S	-	-	-	-	-	-	-
MND	-	-	-	-	-	-	-
KGR	-	-	-	-	-	-	-
CBA	-	-	-	-	-	-	-
UNA	-	-	-	-	-	-	-
SML	-	365	365	365	-	-	-
SLN	-	12	12	12	-	-	-
BADDI	-	-	-	-	-	-	-
SMR	-	-	-	-	-	-	-
KNR	-	-	-	-	-	-	-
Total	-	379	379	379	-	-	-

4. Verification of character and antecedents when requested for by the employer/organization :(Time limit for service: 15 days)

Name of Distt.	No. of service verification pending at the end of previous quarter.	No. of service verification received during the quarter.	Total No. of service verifications	No. of service verification disposed off within stipulated period during the quarter.	No. of service verification disposed off after stipulated period.	No. of service verification pending for disposal during the quarter.	Reason for pendency
BPR	30	157	187	164	04	19	Received at the end of month
HMR	43	461	504	496	-	08	-do-
KUL	10	107	117	73	30	14	-do-
L&S	04	20	24	23	01	-	-do-
MND	220	923	1143	750	213	180	-do-
KGR	-	274	274	274	-	-	-do-
CBA	10	156	166	80	58	28	-do-
UNA	15	208	223	208	-	15	-do-
SML	103	463	566	343	186	37	-do-
SLN	33	246	279	260	-	19	-do-
BADDI	11	124	135	31	94	10	-do-
SMR	41	564	605	577	-	28	-do-
KNR	04	87	91	79	-	12	-do-
Total	524	3790	4314	3358	586	370	

5. NOC for Pump, Gas agency, Hotel and Bar etc. (Time limit for service: 15 days)

Name of Distt.	No. of application pending at the end of previous quarter	No. of application received during the quarter	Total No. of applications	No. of application disposed off within stipulated period during the quarter	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter	Reason for pendency
BPR	-	01	01	01	-	-	-
HMR	-	-	-	-	-	-	-
KUL	-	04	04	04	-	-	-
L&S	-	01	01	-	01	-	-
MND	-	-	-	-	-	-	-
KGR	-	02	02	02	-	-	-
CBA	-	-	-	-	-	-	-
UNA	-	01	01	01	-	-	-
SML	-	24	24	24	-	-	-
SLN	-	05	05	05	-	-	-
BADDI	-	-	-	-	-	-	-
SMR	-	01	01	01	-	-	-
KNR	-	-	-	-	-	-	-
Total	-	39	39	38	01	-	-

6. Arms License: (Time limit for service: 15 days after the personal appearance)

Name of Distt.	No. of application pending at the end of previous quarter	No. of application received during the quarter	Total No. of applications	No. of application disposed off within stipulated period during the quarter	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter	Reason for pendency
BPR	01	21	22	17	-	05	Received at the end of month
HMR	11	99	110	60	-	50	-do-
KUL	-	158	158	149	-	09	-do-
L&S	-	-	-	-	-	-	-do-
MND	44	56	100	47	-	53	-do-
KGR	60	92	152	22	69	61	-do-
CBA	115	350	465	210	108	147	-do-
UNA	26	70	96	78	-	18	-do-
SML	69	61	130	51	34	45	Not appearance of the applicant
SLN	05	21	26	06	-	20	Received end of quarter
BADDI	05	22	27	-	08	19	For want of clarification reg. Training certificate on prescribed proforma
SMR	43	76	119	70	25	24	Form S-1 not completed
KNR	-	-	-	-	-	-	-
Total	379	1026	1405	710	244	451	-

7. Transfer of Arms License: (Time limit for service: 15 days after the personal appearance)

Name of Distt.	No. of application pending at the end of previous quarter	No. of application received during the quarter	Total No. of applications	No. of application disposed off within stipulated period during the quarter	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter	Reason for pendency
BPR	-	02	02	02	-	-	-
HMR	03	13	16	12	-	04	Received at the end of month
KUL	-	-	-	-	-	-	-
L&S	-	-	-	-	-	-	-
MND	05	37	42	35	-	-	-
KGR	10	28	38	19	-	07	-do-
CBA	07	17	24	07	08	11	-do-
UNA	02	05	07	07	03	14	-do-
SML	06	17	23	15	-	-	-
SLN	04	06	10	05	06	02	-do-
BADDI	21	76	97	04	-	05	-do-
SMR	02	04	06	06	32	61	-do-
KNR	-	-	-	-	-	-	-
Total	60	205	265	112	49	104	-

8. Missing Reports: (Time limit for service: Immediately after receipt of the written complaints)

Distt.	Total No. of missing reports of persons un-traced at the end of previous quarter				Total No. of missing reports of persons lodged during the quarter				No. of missing persons traced out during the quarter				No. of missing reports un-traced at the end of quarter				Reason for pendency
	Adult		Children		Adult		Children		Adult		Children		Adult		Children		
	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	
BPR	48	29	1	-	7	17	1	2	5	20	1	2	50	26	1	-	
HMR	37	42	7	1	7	10	1	1	6	5	1	1	38	47	7	1	
KUL	169	90	4	6	4	6	2	3	1	3	2	3	172	93	4	6	
L&S	9	4	-	-	-	-	-	-	1	-	-	-	8	4	-	-	
MND	98	97	7	20	15	50	3	9	9	37	6	16	104	110	4	13	
KGR	126	102	09	06	21	37	-	03	04	09	-	01	143	130	09	08	
CBA	35	17	02	-	03	20	-	02	02	15	-	01	36	22	02	01	
UNA	135	72	09	10	07	09	-	04	06	07	-	04	136	74	09	10	
SML	64	59	14	09	11	21	5	05	13	21	5	04	62	59	14	10	
SLN	61	25	1	4	4	27	-	3	7	27	1	1	58	25	-	6	
BADDI	65	17	03	10	14	13	2	02	18	09	01	03	61	21	04	09	
SMR	06	20	01	05	09	26	-	9	03	08	02	02	11	38	-	12	
KNR	42	03	03	01	02	-	-	-	03	-	-	-	41	03	03	01	
Total	895	577	61	72	104	236	14	43	78	161	19	38	920	652	57	77	
G. Total	1472		133		340		57		239		57		1572		134		
Over all Total	1605				397				296				1706				

9. Police assistance through SMS No. 9459100100: (Time limit for Service: Action within 24 hours)

Name of Distt.	Total No. of SMS pending at the end of previous quarter	No. of SMS received during the quarter	Total No. of SMS	No. of SMS disposed off within stipulated period during the quarter	No. of SMS disposed off after stipulated period	No. of SMS pending for disposal during the quarter	Reason for pendency
BPR	-	46	46	43	-	03	Received at the end of month
HMR	-	40	40	18	22	-	-
KUL	-	22	22	22	-	-	-
L&S	-	-	-	-	-	-	-
MND	21	99	120	71	-	-	-
KGR	03	67	70	66	-	49	-
CBA	03	16	19	19	-	04	-do-
UNA	02	19	21	19	-	-	-
SML	07	123	130	119	01	01	-do-
SLN	-	28	28	28	11	-	-
BADDI	25	30	55	11	-	-	-
SMR	-	25	25	19	04	40	-do-
KNR	-	-	-	-	06	-	-
Total	61	515	576	435	44	97	-

10. Action on online complaints: (Time limit for Service: 24 hours subject to Internet connectivity)

Name of Distt.	No. of complaints pending at the end of previous quarter	No. of complaints received during the quarter	Total No. of complaints	No. of complaints disposed off within stipulated period during the quarter	No. of complaints disposed off after stipulated period	No. of complaints pending for disposal at the end of quarter	Reason for pendency
BPR	-	56	56	46	-	10	
HMR	-	07	07	03	04	-	
KUL	03	07	10	06	-	04	
L&S	-	-	-	-	-	-	
MND	08	70	78	62	-	16	
KGR	03	25	28	26	01	01	
CBA	-	04	04	04	-	-	
UNA	-	33	33	33	-	-	
SML	28	51	79	79	-	-	
SLN	-	22	22	22	-	-	
BADDI	-	05	05	05	-	-	
SMR	03	26	29	21	05	03	
KNR	-	-	-	-	-	-	
Total	45	306	351	307	10	34	

11. Online Compounding of Traffic Offences: (Time limit for Service: Immediately)

Name of Distt.	Total No. of Traffic Challan during the quarter	Total No. of Traffic Challan Compounded Online during the quarter	Total fine realized during the quarter (in Rs.)	Reason for pendency
BPR	4257	11	35,500	-
HMR	16053	-	-	-
KUL	18802	-	20,65,300	-
L&S	2042	-	4,68,300	-
MND	27056	-	41,11,950	-
KGR	33956	-	-	-
CBA	16483	-	-	-
UNA	16382	-	-	-
SML	30856	-	-	-
SLN	10183	-	88,44,900	-
BADDI	-	-	-	-
SMR	-	-	-	-
KNR	1233	-	-	-
R&T	07	07	16,47,500	-
			22,500	-
	177310	18	Rs. 1,71,95,950/-	

Abstract of form III, IV, V under Public Services Guarantee Act, 2011 for Quarterly online monitoring and evaluation of implementation of PSG Act, 2011

Proforma-B

Name of Department:

H.P. Police

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
Name of Deptt./ Office	Name of Designated Nodal Officer/ HOD/ Secy.	List of Services provided notified	Time frame for providing services as notified	Applications received online by hand	Disposed off	Pending (due to pending received end of the month)	Application accepted/ rejected	Name and address of the Appellant Area gender	Date of filing of first Appeal. Ground for appeal of 1 st appeal	Total No. of applications disposed 1 st appellate authority	Name of the designated officer alongwith the name of the officer against whose decision appeal is filled deptt.	Date of filing Second appeal / ground of appeal of 2 nd appeal	Name of first appellate authority	Particulars of disposal of Second appeal (a) Rejected (b) Accepted 1. Penalty 2. Deptt. Proceeding 3. Payment of Compensation	Display the services notified or not.	Remarks If any * (Please forwarded)
HP Police	Sh. Khushal Sharma, IPS, SP (L&O)	1. Copy of FIR	Immediate	4652	3975	677	Accepted	-	-	-	-	-	-	-	Yes	All services mentioned in column No.3 and provided to the applicant at free of cost.
		2. Passport Verification (Regular)	15 days	15070	13678	1392										
		3. Passport Verification (Tatkaal)	7 days	379	379	-										
		4. Verification of Character and antecedents.	15 days	4314	3944	370										
		5. NOC for Pumps, Gas agency, Hotel and Bar etc.	15 days	39	38	01										
		6. Arms License.	15 days	1405	954	451										
		7. Transfer of Arms License.	15 days	265	161	104										
		8. Missing report.	Immediate	2002	296	1706										
		9. Police assistance through SMS.	24 hours	576	479	97										
		10. Online complaints.	24 hours	351	317	34										
		11. Online compounding of Traffic Offences.	Immediate	Challans=177310		Fine Rs.1,71,95,950/-										
