

Introduction

This HP Police Citizen portal contains three types of services one is citizen specific second is police specific which is beneficial only for police personal and third is crime specific service

Citizen Specific services

Citizen Specific services contains information about Citizen only list of major services related to citizen are mentioned below

1. Online Payment of Traffic Challan
2. Registration on online complaint
3. C-Form
4. Tenant /PG Verification request

Note: This application is best viewed in Mozilla Fire Fox Browser

Frequently asked questions and their answers

Q.1 How to access HP Police Citizen Portal?

Ans: Open any one of the browser Internet explorer above version 9 or latest, Google Chrome or Mozilla Fire Fox

Q.2 What is a URL of HP Police Citizen Portal?

Ans: hppolice.gov.in

Q.3 How to access Citizen Services in HP Police Citizen Portal?

Ans: To access citizen services in HP Police Citizen Portal first of all Citizen have to create his / her user ID by using following steps.

1. Open any one of the web browser but for better result always use Mozilla Fire Box
2. Type URL hppolice.gov.in, in browser address bar
3. Following screen will appear

HP Police Citizen Portal online complaint registration and traffic challan payment process v1.0

The screenshot shows the HP Police Citizen Portal website. The browser address bar displays www.hppolice.gov.in/. The page header includes the Himachal Pradesh Police logo and the text "Himachal Pradesh Police Citizen Services". A navigation menu contains links for Home, Citizen Information, Police Specific, Crime Specific, Downloads, Related Links, e-Services, and Contact us. A red banner below the menu reads "(BETA VERSION) Do not respond to the emails, SMS, Telephone calls promising you to win Lottery".

On the left side, there is a vertical menu with buttons for: Hon'ble Chief Minister's Message, Director General of Police's Message, Organisational Chart, Guidelines for Tourists/Public, Salute the Martyrs, Traffic Restrictions, Find Your Jurisdiction, Criminal Gazette, and Annual Administration Report. In the center, there is a photo of police officers. On the right, the "Citizen Login" section contains fields for "User Name" and "Password", a "Login" button, and a red-bordered box containing the links "Inform to Police", "Create an account", and "Forgot Password". Below this is a "News & Updates" section with several news items.

The Windows taskbar at the bottom shows the system clock as 8:49 PM on 11/8/2016.

Click on create an account to register yourself as a citizen after that following screen will appear

HP Police Citizen Portal online complaint registration and traffic challan payment process v1.0

Himachal Pradesh Police
Citizen Services

Citizen Registration * Mandatory Field

Personal Details

First Name*
Middle Name
Last Name
Gender*
Identification No.*
Mobile No.* +91
Landline No. +91
Email ID
Identification type*

Age Panel *

Date of Birth
Age (Year/Month)
Year Of Birth
Age Range (From-To)

Address

Permanent Address

House No.
State/Street Name
Country*
State*

Address

Permanent Address

House No.
State/Street Name
Colony/Locality/Area
Village/Town/City*
Tehsil/Block/Mandal
Present Address* Same as Permanent Yes No
Country*
State*
District*
Police Station
Pincode

Login Details

Login id*
Password*
Confirm Password*
Security Question*
Security Answer*

S.No.	Security Question	Security Answer	Delete
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Please Enter the Below Character*

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8:53 PM
11/8/2016


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Login Details

Login Id*	<input type="text"/>	Security Question*	-----Select-----	
Password*	<input type="password"/>	Security Answer*	<input type="text"/>	Add
Confirm Password*	<input type="password"/>			

S.No.	Security Question	Security Answer	Delete
-------	-------------------	-----------------	--------

Please Enter The Below Characters*



Fill all mandatory fields and click on submit button automatic OTP will be generated for activation of user account first time



Do not respond to the emails, SMS, Telephone calls promising you to win Lotteries, Job opportunities of any other allurements.

Hon'ble Chief Minister's Message

Director General of Police's Message

Organisational Chart

Guidelines for Tourists/Public

Salute the Martyrs

Traffic Restrictions

Find Your Jurisdiction

Criminal Gazette

Annual Administration Report

Citizen Login

User Name
manccns

Password

Please activate your login. Click Here to activate OR Cancel to exit.

Inform to Police
Create an account || Forgot Password

News & Updates

Police Traced out the Missing Child within 24 Hrs.pdf 26/08/2015
Minor Missing from Renuka Traced at Rohru.pdf 26/08/2015
Jhokhati Police Seized 1.5 Kg Ch... 26/08/2015

Emergency Numbers **Accident Summary**

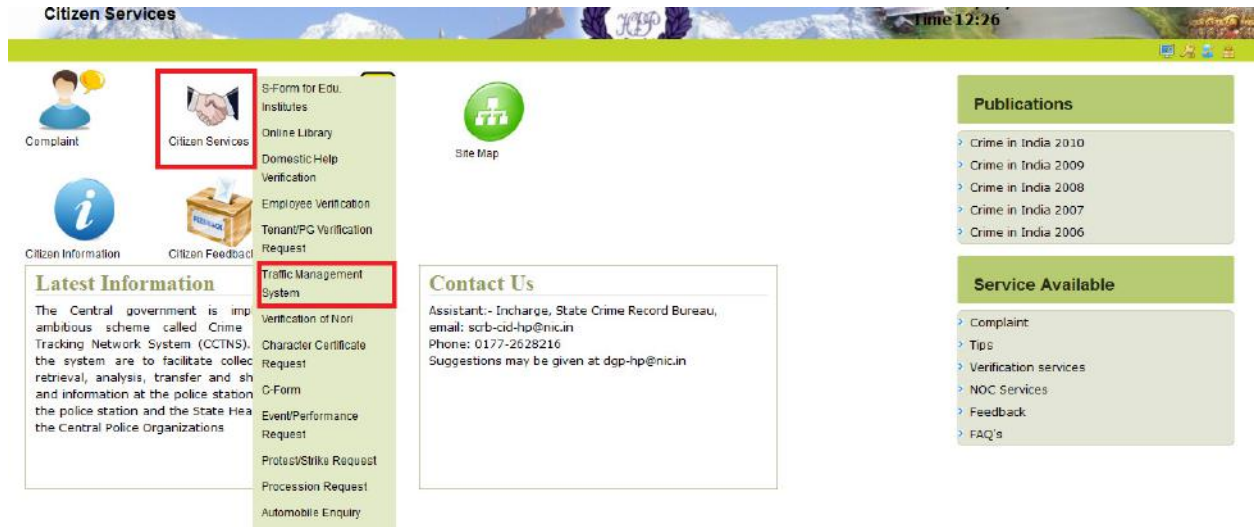
Please click on activate your account and put the OTP , your account will be activated and by using the credential you can enjoy citizen services in HP Police Citizen Portal.

How to pay online Traffic Challan in HP Police Citizen Portal?

1. Open **Mozilla Browser** or any other browser
2. Enter URL **hppolice.gov.in**
3. Enter user name for example **abc**
4. Enter Password for example **hppolice@123**



1. Click on Citizen Services



2. Traffic Management System
3. Online Disposal of Challan
4. Enter Challan No 88888
5. Click on Make Payment

HP Police Citizen Portal online complaint registration and traffic challan payment process v1.0

HP Police Citizen Portal

citizenportal.hp police.gov.in/8080/citizen/onlineChallanDisposalLead.htm?stov=83JU-VZPL-NCAX-8BLU-P65Z-4YTB-46CQ-NSXG

Date 08/11/2016
Time 20:42

Home Complaint Citizen Services Status Search Citizen Information Site map FAQ Citizen Feedback

Search Disposal Of Challan Through On-line payment Mandatory Field

Home » Traffic Management System » Disposal Of Challan Through On-line payment of compound fee

Offender Details **Vehicle Detail** Owner Details Offence Details Details of Document seized

Personal Information **Address**

First Name	Reena	Landline No	+91	
Middle Name	K	Mobile No	+91	9816052268
Last Name	i hakur	Gender	Female	
Date of Birth		Relation Type	Father	
Age	36	Relative Name	Suresh	
Medical Examination is required	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driving License No	78965	
Whether vehicle impounded?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Valid Upto	17/11/2016	
Whether Challan by using Alco Sensor?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Name of Issuing Authority	ram	
Whether Challan by using Doppler Radar?	<input type="radio"/> Yes <input checked="" type="radio"/> No			

* Offence is compoundable in respect of the listed sections only.

Make Payment **Close**

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9:07 PM
11/8/2016

Enter Description comments

Click on Submit button

HP Police Citizen Portal online complaint registration and traffic challan payment process v1.0

The screenshot shows a web browser window displaying the HP Police Citizen Portal. The page title is "HP Police Citizen Portal" and the URL is "citizenportal.hp.police.gov.in:8080/citizen/onlineChallanDisposal.htm?stov=83NJ-YZP1-NCAJ-881U-P6SZ-4YTB-46CQ-NSXG". The page header includes the Himachal Pradesh Police logo and navigation links: Home, Complaint, Citizen Services, Status Search, Citizen Information, Site map, FAQ, and Citizen Feedback. The user is logged in as "man Singh" on "08/11/2016" at "20:42". The breadcrumb trail is "Home » Traffic Management System » Payment Page »". The main content area is titled "PAYMENT PAGE" and features an "HDFC BANK" logo. Below the logo, there are three input fields: "Reference Number" with the value "33333", "Amount" with the value "1", and "Description". A red box highlights these three fields. To the right of the input fields, there are "Submit" and "Reset" buttons, also highlighted with a red box. Below the input fields, there is a section titled "Online Payment Terms and Conditions" containing "Privacy Policy", "Refund Policy", and "Cancellation Policy". The footer of the page includes the copyright notice "Copyright 2011 National Crime Records Bureau. All rights reserved." and the system tray shows the time as "9:08 PM 11/8/2016".

Thanks and Enjoy Online Disposal of traffic Challan.