

**Proforma-A**

**Implementation report of Police Department in respect of PSG Act w.e.f. 01.10.2017 to 31.12.2017.**

**(1) Supply of copy of FIR: (Time limit for service: Immediately after registration of FIR)**

Name of Distt.	Total No. of FIR registered during the quarter.	No. of copy FIR supplied to the applicant within prescribed period during the quarter.	No. of copy FIR supplied to the applicant after prescribed period during the quarter.	Copy of FIRs to be supplied.	Reason for pendency.
SML	645	645	-	-	Copy of FIR is being provided to the complaint free of cost.
SLN	229	192	37	-	
SMR	287	229	58	-	
KNR	104	71	33	-	
BADDI	213	157	56	-	
BPR	307	307	-	-	
HMR	242	242	-	-	
MDI	710	566	144	-	
KULLU	260	260	-	-	
L&S	40	34	06	-	
KGR	678	678	-	-	
CBA	226	116	110	-	
UNA	455	455	-	-	
R&T	04	04	-	-	
<b>Total</b>	<b>4400</b>	<b>3956</b>	<b>444</b>	<b>-</b>	

**(2) Passport Verification (Regular): (Time limit for service: 15 days after receipt of application in PS)**

Name of Distt.	No. of Passport verification pending at the end of previous quarter.	No. of Passport Verification received during the quarter.	Total No. of passport verifications.	No. of passport verification disposal off within stipulated period during the quarter	No. of passport verification disposal off after stipulated period.	No. of passport verification pending for disposal during the quarter.	Reason for pendency.
SML	91	1375	1466	912	363	191	Pending due to recently received.
SLN	28	695	723	688	-	35	
SMR	72	544	616	556	12	48	
KNR	03	151	154	151	-	03	
BADDI	113	381	494	212	231	51	
BPR	63	583	646	608	-	38	
HMR	33	1464	1497	1468	-	29	
MDI	257	1528	1785	1596	44	145	
KULLU	114	406	520	379	95	46	
L&S	07	16	23	18	04	01	
KGR	463	3662	4125	3391	446	288	
CBA	-	378	378	127	190	61	
UNA	169	1632	1801	1743	-	58	
<b>TOTAL</b>	<b>1413</b>	<b>12815</b>	<b>14228</b>	<b>11849</b>	<b>1385</b>	<b>994</b>	

(3) Passport Verification (Tatkaal): (Time limit for service: 7 days after receipt of application in SP Office)

Name of Distt.	No. of Passport verification pending at the end of pervious quarter.	No. of Passport Verification received during the quarter.	Total No. of passport verifications.	No. of passport verification disposal off within stipulated period during the quarter.	No. of passport verification disposal off after stipulated period	No. of passport verification pending for disposal during the quarter.	Reason for pendency.
SML	-	233	233	233	-	-	-
SLN	-	-	-	-	-	-	-
SMR	-	-	-	-	-	-	-
KNR	-	-	-	-	-	-	-
BADDI	-	01	01	01	-	-	-
BPR	-	06	06	06	-	-	-
HMR	-	-	-	-	-	-	-
MDI	-	04	04	04	-	-	-
KULLU	-	-	-	-	-	-	-
L&S	-	-	-	-	-	-	-
KGR	-	01	01	01	-	-	-
CBA	-	-	-	-	-	-	-
UNA	-	-	-	-	-	-	-
<b>TOTAL</b>	<b>-</b>	<b>245</b>	<b>245</b>	<b>245</b>	<b>-</b>	<b>-</b>	<b>-</b>

(4) Verification of character and antecedents when requested for by the employer/ organization: (Time limit for service: 15 days)

Name of Distt.	No. of service verification pending at the end of previous quarter.	No. of service verification received during the quarter.	Total No. of service verifications	No. of service verification disposed off within stipulated period during the quarter.	No. of service verification disposed off after stipulated period.	No. of service verification pending for disposal during the quarter.	Reason for pendency.
SML	91	851	942	659	203	80	Pending due to received end of the month.
SLN	03	270	273	249	-	24	
SMR	36	395	431	391	-	40	
KNR	07	63	70	67	-	03	
BADDI	27	100	127	91	28	08	
BPR	12	271	283	258	-	25	
HMR	27	510	537	488	-	49	
MDI	90	933	1023	605	206	212	
KULLU	-	134	134	89	45	-	
L&S	08	17	25	17	-	08	
KGR	46	1443	1489	1342	53	94	
CBA	-	234	234	110	104	20	
UNA	24	581	605	581	-	24	
<b>Total</b>	<b>371</b>	<b>5802</b>	<b>6173</b>	<b>4947</b>	<b>639</b>	<b>587</b>	

(5) NOC for Pump, Gas agency, Hotel and Bar etc. (Time limit for service: 15 days)

Name of Distt.	No. of application pending at the end of previous quarter.	No. of application received during the quarter.	Total No. of applications.	No. of application disposed off within stipulated period during the quarter.	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter.	Reason for pendency.
SML	-	22	22	22	-	-	Pending due to received end of the month.
SLN	-	-	-	-	-	-	
SMR	-	11	11	-	-	11	
KNR	-	-	-	-	-	-	
BADDI	01	05	06	06	-	-	
BPR	-	05	05	05	-	-	
HMR	01	01	02	01	-	01	
MDI	-	-	-	-	-	-	
KULLU	-	-	-	-	-	-	
L&S	-	-	-	-	-	-	
KGR	-	01	01	01	-	-	
CBA	-	-	-	-	-	-	
UNA	-	01	01	01	-	-	
<b>Total</b>	<b>02</b>	<b>46</b>	<b>48</b>	<b>36</b>	<b>-</b>	<b>12</b>	

(6) Arms License: (Time limit for service: 15 days after the personal appearance)

Name of Distt.	No. of application pending at the end of previous quarter.	No. of application received during the quarter.	Total No. of applications.	No. of application disposed off within stipulated period during the quarter.	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter.	Reason for pendency.
SML	12	29	41	30	11	-	Pending due to received end of the month.
SLN	05	13	18	12	03	03	
SMR	24	38	62	47	-	15	
KNR	05	-	05	-	-	05	
BADDI	03	08	11	04	-	07	
BPR	06	07	13	12	-	01	
HMR	18	02	20	-	-	20	
MDI	35	30	65	47	-	18	
KULLU	32	71	103	70	18	15	
L&S	-	02	02	02	-	-	
KGR	-	50	50	34	-	16	
CBA	17	14	31	02	11	18	
UNA	08	-	08	08	-	-	
<b>Total</b>	<b>165</b>	<b>264</b>	<b>429</b>	<b>268</b>	<b>43</b>	<b>118</b>	

(7) Transfer of Arms License: (Time limit for service: 15 days after the personal appearance)

Name of Distt.	No. of application pending at the end of previous quarter.	No. of application received during the quarter.	Total No. of applications.	No. of application disposed off within stipulated period during the quarter.	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter.	Reason for pendency.
SML	10	27	37	20	08	09	Pending due to received end of the month.
SLN	-	14	14	14	-	-	
SMR	05	07	12	08	-	04	
KNR	25	-	25	24	-	01	
BADDI	01	01	02	01	01	-	
BPR	03	02	05	04	-	01	
HMR	05	-	05	-	05	-	
MDI	07	15	22	09	-	13	
KULLU	-	-	-	-	-	-	
L&S	-	-	-	-	-	-	
KGR	-	03	03	03	-	-	
CBA	10	06	16	-	07	09	
UNA	-	-	-	-	-	-	
<b>Total</b>	<b>66</b>	<b>75</b>	<b>141</b>	<b>83</b>	<b>21</b>	<b>37</b>	

(8) Missing Reports: (Time limit for service: Immediately after receipt of the written complaints)

Name of Distt.	No. of missing reports of persons un-traced at the end of previous quarter.	Total No. of missing reports of persons lodged during the quarter.	No. of missing persons traced out during the quarter.	No. of missing reports un-traced at the end of quarter.	Reason for pendency.
SML	89	39	17	111	Efforts are continue to trace out the missing person.
SLN	30	17	31 (30 previous Qtr.)	16	
SMR	13	41	30	24	
KNR	50	02	07	45	
BADDI	23	09	05	27	
BPR	89	22	26	85	
HMR	12	12	08	16	
MDI	147	56	34	169	
KULLU	84	19	11	92	
L&S	16	-	01	15	
KGR	204	43	41	206	
CBA	03	02	03	02	
UNA	191	22	08	205	
<b>Total</b>	<b>951</b>	<b>284</b>	<b>222</b>	<b>1013</b>	

(9) Police assistance through SMS No. 9459100100: (Time limit for Service: Action within 24 hours)

Name of Distt.	Total No. of SMS pending at the end of previous quarter.	No. of SMS received during the quarter.	Total No. of SMS.	No. of SMS disposed off within stipulated period during the quarter.	No. of SMS disposed off after stipulated period.	No. of SMS pending for disposal during the quarter.	Reason for pendency.
SML	06	59	65	58	03	04	Pending due to complainant not attended the enquiry
SLN	-	12	12	12	-	-	
SMR	-	15	15	15	-	-	
KNR	-	04	04	04	-	-	
BADDI	03	45	48	45	-	03	
BPR	-	24	24	24	-	-	
HMR	04	22	26	25	-	01	
MDI	11	38	49	40	-	09	
KULLU	-	19	19	15	-	4	
L&S	-	-	-	-	-	-	
KGR	-	55	55	55	-	-	
CBA	04	09	13	11	01	01	
UNA	-	07	07	07	-	-	
<b>Total</b>	<b>28</b>	<b>309</b>	<b>337</b>	<b>311</b>	<b>04</b>	<b>22</b>	

(10) Action on online complaints: (Time limit for Service: 24 hours subject to Internet connectivity)

Name of Distt.	No. of complaints pending at the end of previous quarter.	No. of complaints received during the quarter.	Total No. of complaints.	No. of complaints disposed off within stipulated period during the quarter.	No. of complaints disposed off after stipulated period.	No. of complaints pending for disposal at the end of quarter.	Reason for pendency.
SML	02	37	39	36	02	01	Pending due to complainant not attended the enquiry
SLN	-	12	12	12	-	-	
SMR	05	04	09	04	05	-	
KNR	-	11	11	11	-	-	
BADDI	-	-	-	-	-	-	
BPR	-	44	44	44	-	-	
HMR	03	06	09	06	-	03	
MDI	15	53	68	47	-	21	
KULLU	-	07	07	06	01	-	
L&S	-	01	01	-	-	01	
KGR	-	-	-	-	-	-	
CBA	04	06	10	08	02	-	
UNA	-	02	02	02	-	-	
R&T	-	01	01	01	-	-	
<b>Total</b>	<b>29</b>	<b>184</b>	<b>213</b>	<b>177</b>	<b>10</b>	<b>26</b>	

(11) Online Compounding of Traffic Offences: (Time limit for Service: Immediately)

Name of Distt.	Total No. of Traffic Challan during the quarter.	Total No. of Traffic challan Compounded Online during the quarter.	Total fine realized during the quarter.	Reason for pendency.
Shimla	25495	-	57,08,400	-
Solan	7556	-	-	-
Sirmour	-	-	-	-
Kinnaur	3929	-	13,25,000	-
Baddi	-	-	-	-
BPR	6109	-	21,35,950	-
HMR	-	-	-	-
MDI	-	-	-	-
Kullu	-	-	-	-
L&S	1402	-	3,50,300	-
KGR	-	-	-	-
CBA	-	-	-	-
Una	7015	-	41,254	-
R&T	-	-	-	-
<b>Total</b>	<b>51506</b>	<b>-</b>	<b>95,60,904</b>	

\*\*\*\*\*

**Proforma**

**Abstract of form III, IV, V under Public Services Guarantee Act, 2011 for Quarterly online monitoring and evaluation of implementation of PSG Act, 2011. (i.e. w.e.f. 01.10.2017 to 31.12.2017)**

**Name of Department:**

**H.P. Police**

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
Name of Deptt./ Office	Name of Designated Nodal Officer/ HOD/ Secy.	List of Services provided notified	Time frame for providing services as notified	Applications received online by hand	Disposed off	Pending (due to pending received end of the month)	Application accepted/ rejected	Name and address of the Appellant Area/ gender	Date of filing of first Appeal. Ground for appeal of 1 <sup>st</sup> appeal	Total No. of applications disposed 1 <sup>st</sup> appellant authority	Name of the designated officer along with the name of the officer against whose decision appeal is filled deptt.	Date of filling Second appeal / ground of appeal of 2 <sup>nd</sup> appeal	Name of first appellate authority	Particulars of disposal of Second appeal (a) Rejected (b) Accepted 1. Penalty 2. Deptt. Proceeding 3. Payment of Compensation	Display the services notified or not.	Remarks If any * (Please forwarded)
HP Police	Sh. Khushal Sharma, SP (L&O)	1. Copy of FIR 2. Passport Verification (Regular) 3. Passport Verification (Tatkaal) 4. Verification of Character and antecedents. 5. NOC for Pumps, Gas agency, Hotel and Bar etc. 6. Arms License. 7. Transfer of Arms License. 8. Missing report. 9. Police assistance through SMS. 10. Online complaints. 11. Online compounding of Traffic Offences.	Immediate. 15 days 7 days 15 days 15 days 15 days 15 days 24 hours 24 hours Immediate.	4400 14228 245 6173 48 429 141 284 337 213 51506 Challans	4400 13234 245 5586 36 311 104 222 315 187	- 994 - 587 12 118 37 62 22 26 Fine Rs. 95,60,904/-	Accepted	-	-	-	-	-	-	-	Yes	All services mentioned in column No.3 and provided to the applicant at free of cost.

\*\*\*\*\*