

**Proforma-A**

**Implementation report of Police Department in respect of PSG Act w.e.f. 01.04.2017 to 30.06.2017.**

**(1) Supply of copy of FIR: (Time limit for service: Immediately after registration of FIR)**

Name of Distt.	Total No. of FIR registered during the quarter.	No. of copy FIR supplied to the applicant within prescribed period during the quarter.	No. of copy FIR supplied to the applicant after prescribed period during the quarter.	Copy of FIRs to be supplied.	Reason for pendency.
SML	564	564	-	-	Copy of FIR is being provided to the complaint free of cost.
SLN	257	207	50 cases in which police is complaint	-	
SMR	370	292	78	--	
KNR	56	56	-	-	
BADDI	184	147	37 FIRs police itself is complaint	--	
BPR	310	310	-	-	
HMR	188	188	-	-	
MDI	615	615	-	-	
KULLU	256	256	-	-	
L&S	10	04	04	02	
KGR	984	584	-	400	
CBA	237	135	102 FIRs police itself is complaint	-	
UNA	328	328	-	-	
R&T	01	01	-	-	
<b>Total</b>	<b>4360</b>	<b>3687</b>	<b>271</b>	<b>402</b>	

**(2) Passport Verification (Regular): (Time limit for service: 15 days after receipt of application in PS)**

Name of Distt.	No. of Passport verification pending at the end of previous quarter.	No. of Passport Verification received during the quarter.	Total No. of passport verifications.	No. of passport verification disposal off within stipulated period during the quarter	No. of passport verification disposal off after stipulated period.	No. of passport verification pending for disposal during the quarter.	Reason for pendency.
SML	109	1721	1830	1165	533	132	Pending due to recently received.
SLN	-	840	840	797	-	43	
SMR	36	560	596	554	-	42	
KNR	04	43	47	44	-	03	
BADDI	68	484	552	266	156	130	
BPR	60	662	722	677	-	45	
HMR	45	1475	1520	1484	-	36	
MDI	120	1505	1625	1410	45	170	
KULLU	35	772	807	740	42	25	
L&S	01	24	25	07	09	09	
KGR	142	3804	3946	3736	-	210	
CBA	11	375	386	276	110	-	
UNA	99	1964	2063	1971	-	92	
<b>TOTAL</b>	<b>730</b>	<b>14229</b>	<b>14959</b>	<b>13127</b>	<b>895</b>	<b>937</b>	

**(3) Passport Verification (Tatkaal): (Time limit for service: 7 days after receipt of application in SP Office)**

Name of Distt.	No. of Passport verification pending at the end of pervious quarter.	No. of Passport Verification received during the quarter.	Total No. of passport verifications.	No. of passport verification disposal off within stipulated period during the quarter.	No. of passport verification disposal off after stipulated period	No. of passport verification pending for disposal during the quarter.	Reason for pendency.
SML	-	309	309	309	-	-	
SLN	-	10	10	10	-	-	
SMR	-	-	-	-	-	-	
KNR	-	-	-	-	-	-	
BADDI	-	03	03	03	-	-	
BPR	-	15	15	15	-	-	
HMR	-	-	-	-	-	-	
MDI	-	05	05	05	-	-	
KULLU	-	-	-	-	-	-	
L&S	-	-	-	-	-	-	
KGR	-	-	-	-	-	-	
CBA	-	07	07	07	-	-	
UNA	-	-	-	-	-	-	
<b>TOTAL</b>	<b>-</b>	<b>349</b>	<b>349</b>	<b>349</b>	<b>-</b>	<b>-</b>	

**(4) Verification of character and antecedents when requested for by the employer/ organization:  
(Time limit for service: 15 days)**

Name of Distt.	No. of service verification pending at the end of previous quarter.	No. of service verification received during the quarter.	Total No. of service verifications.	No. of service verification disposed off within stipulated period during the quarter.	No. of service verification disposed off after stipulated period.	No. of service verification pending for disposal during the quarter.	Reason for pendency.
SML	65	360	425	341	34	50	Pending due to received end of the month.
SLN	09	218	227	219	-	08	
SMR	36	383	419	371	-	48	
KNR	06	73	79	76	-	03	
BADDI	06	92	98	87	05	06	
BPR	24	139	163	158	-	05	
HMR	28	616	644	630	-	14	
MDI	158	695	853	831	-	22	
KULLU	15	338	353	318	15	20	
L&S	-	-	-	-	-	-	
KGR	87	1751	1838	1703	54	81	
CBA	08	208	216	92	124	-	
UNA	33	638	671	587	-	84	
<b>Total</b>	<b>475</b>	<b>5511</b>	<b>5986</b>	<b>5413</b>	<b>232</b>	<b>341</b>	

(5) NOC for Pump, Gas agency, Hotel and Bar etc. (Time limit for service: 15 days)

Name of Distt.	No. of application pending at the end of previous quarter.	No. of application received during the quarter.	Total No. of applications.	No. of application disposed off within stipulated period during the quarter.	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter.	Reason for pendency.
SML	-	18	18	18	-	-	
SLN	-	-	-	-	-	-	
SMR	-	-	-	-	-	-	
KNR	-	-	-	-	-	-	
BADDI	-	02	02	02	-	-	
BPR	-	-	-	-	-	-	
HMR	-	03	03	03	-	-	
MDI	-	-	-	-	-	-	
KULLU	-	-	-	-	-	-	
L&S	-	-	-	-	-	-	
KGR	-	02	02	02	-	-	
CBA	-	-	-	-	-	-	
UNA	-	02	02	02	-	-	
<b>Total</b>	<b>-</b>	<b>27</b>	<b>27</b>	<b>27</b>	<b>-</b>	<b>-</b>	

(6) Arms License: (Time limit for service: 15 days after the personal appearance)

Name of Distt.	No. of application pending at the end of previous quarter.	No. of application received during the quarter.	Total No. of applications.	No. of application disposed off within stipulated period during the quarter.	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter.	Reason for pendency.
SML	40	117	157	101	33	23	Pending due to received end of the month.
SLN	25	59	84	47	25	12	
SMR	30	66	96	38	41	17	
KNR	21	27	48	47	-	01	
BADDI	06	15	21	16	-	05	
BPR	-	28	28	22	-	06	
HMR	-	80	80	78	-	02	
MDI	14	93	107	74	-	33	
KULLU	117	152	269	152	-	117	
L&S	-	-	-	-	-	-	
KGR	-	256	256	192	-	64	
CBA	11	26	37	16	02	19	
UNA	10	56	66	61	-	05	
<b>Total</b>	<b>274</b>	<b>975</b>	<b>1249</b>	<b>844</b>	<b>101</b>	<b>304</b>	

**(7) Transfer of Arms License: (Time limit for service: 15 days after the personal appearance)**

Name of Distt.	No. of application pending at the end of previous quarter.	No. of application received during the quarter.	Total No. of applications.	No. of application disposed off within stipulated period during the quarter.	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter.	Reason for pendency.
SML	09	47	56	37	10	09	Pending due to received end of the quarter.
SLN	-	01	01	01	-	-	
SMR	-	06	06	06	-	-	
KNR	01	02	03	03	-	-	
BADDI	-	05	05	04	-	01	
BPR	01	17	18	14	-	04	
HMR	-	12	12	12	-	-	
MDI	06	32	38	29	-	09	
KULLU	-	-	-	-	-	-	
L&S	-	-	-	-	-	-	
KGR	-	89	89	70	-	19	
CBA	08	25	33	19	04	10	
UNA	-	05	05	05	-	-	
<b>Total</b>	<b>25</b>	<b>241</b>	<b>266</b>	<b>200</b>	<b>14</b>	<b>52</b>	

**(8) Missing Reports: (Time limit for service: Immediately after receipt of the written complaints)**

Name of Distt.	No. of missing reports of persons un-traced at the end of previous quarter.	Total No. of missing reports of persons lodged during the quarter.	No. of missing persons traced out during the quarter.	No. of missing reports un-traced at the end of quarter.	Reason for pendency.
SML	24	39	34	29	Efforts are continue to trace out the missing person.
SLN	20	20	15	25	
SMR	17	24	11	30	
KNR	-	03	-	03	
BADDI	19	19	10	28	
BPR	110	38	53	95	
HMR	04	18	07	15	
MDI	112	72	50	134	
KULLU	-	44	28	16	
L&S	15	01	-	16	
KGR	204	43	51	196	
CBA	11	22	08	25	
UNA	207	15	10	212	
<b>Total</b>	<b>743</b>	<b>358</b>	<b>277</b>	<b>824</b>	

**(9) Police assistance through SMS No. 9459100100: (Time limit for Service: Action within 24 hours)**

Name of Distt.	Total No. of SMS pending at the end of previous quarter.	No. of SMS received during the quarter.	Total No. of SMS.	No. of SMS disposed off within stipulated period during the quarter.	No. of SMS disposed off after stipulated period.	No. of SMS pending for disposal during the quarter.	Reason for pendency.
SML	15	112	127	115	07	05	Pending due to complainant not attended the enquiry.
SLN	-	36	36	36	-	-	
SMR	-	18	18	18	-	-	
KNR	-	03	03	03	-	-	
BADDI	-	10	10	08	-	02	
BPR	10	26	36	36	-	-	
HMR	01	18	19	13	04	02	
MDI	13	158	171	143	-	28	
KULLU	-	21	21	16	-	05	
L&S	-	-	-	-	-	-	
KGR	-	136	136	133	-	03	
CBA	01	15	16	14	-	02	
UNA	-	20	20	20	-	-	
<b>Total</b>	<b>40</b>	<b>573</b>	<b>613</b>	<b>555</b>	<b>11</b>	<b>47</b>	

**(10) Action on online complaints: (Time limit for Service: 24 hours subject to Internet connectivity)**

Name of Distt.	No. of complaints pending at the end of previous quarter.	No. of complaints received during the quarter.	Total No. of complaints.	No. of complaints disposed off within stipulated period during the quarter.	No. of complaints disposed off after stipulated period.	No. of complaints pending for disposal at the end of quarter.	Reason for pendency.
SML	33	115	148	125	05	18	On process (Pending due to received end of the quarter.)
SLN	-	42	42	42	-	-	
SMR	02	25	27	27	-	-	
KNR	-	02	02	02	-	-	
BADDI	-	-	-	-	-	-	
BPR	-	122	122	114	-	08	
HMR	02	13	15	12	-	03	
MDI	04	78	82	75	-	07	
KULLU	-	25	25	17	-	08	
L&S	-	02	02	02	-	-	
KGR	-	114	114	113	-	01	
CBA	04	26	30	28	-	02	
UNA	-	34	34	34	-	-	
<b>Total</b>	<b>45</b>	<b>598</b>	<b>643</b>	<b>591</b>	<b>05</b>	<b>47</b>	

**(11) Online Compounding of Traffic Offences: (Time limit for Service: Immediately)**

Name of Distt.	Total No. of Traffic Challan during the quarter.	Total No. of Traffic challan Compounded Online during the quarter.		Total fine realized during the quarter.
		Online	offline	
Shimla	26896	03	-	1,100
Solan	11356	-	-	-
Sirmour	-	-	-	-
Kinnaur	5077	-	-	-
Baddi	-	-	-	-
BPR	8641	-	8088	30,74,090
HMR	-	-	-	-
MDI	-	-	-	-
Kullu	-	-	-	-
L&S	1059	-	-	2,91,800
KGR	-	-	-	-
CBA	-	-	-	-
Una	10720	-	-	29,24,150
R&T	-	-	-	-
<b>Total</b>	<b>63749</b>	<b>03</b>	<b>8088</b>	<b>62,91,140</b>

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**Proforma-B**

**Abstract of form III, IV, V under Public Services Guarantee Act, 2011 for Quarterly online monitoring and evaluation of implementation of PSG Act, 2011.**

**Name of Department:**

**H.P. Police**

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
Name of Deptt./ Office	Name of Designated Nodal Officer/ HOD/ Secy.	List of Services provided notified	Time frame for providing services as notified	Applications received online by hand	Disposed off	Pending (due to pending received end of the month)	Application accepted/ rejected	Name and address of the Appellant Area/ gender	Date of filing of first Appeal. Ground for appeal of 1 <sup>st</sup> appeal	Total No. of applications disposed 1 <sup>st</sup> appellant authority	Name of the designated officer along with the name of the officer against whose decision appeal is filled deptt.	Date of filing Second appeal / ground of appeal of 2 <sup>nd</sup> appeal	Name of first appellate authority	Particulars of disposal of Second appeal (a) Rejected (b) Accepted 1. Penalty 2. Deptt. Proceeding 3. Payment of Compensation	Display the services notified or not.	Remarks If any * (Please forwarded)
HP Police	Sh. Khushal Sharma, SP (L&O)	1. Copy of FIR 2. Passport Verification (Regular) 3. Passport Verification (Tatkaal) 4. Verification of Character and antecedents. 5. NOC for Pumps, Gas agency, Hotel and Bar etc. 6. Arms License. 7. Transfer of Arms License. 8. Missing report. 9. Police assistance through SMS. 10. Online complaints. 11. Online compounding of Traffic Offences.	Immediate. 15 days 7 days 15 days 15 days 15 days 15 days Immediate. 24 hours 24 hours Immediate.	4360 14959 349 5986 27 1249 266 1101 613 643 63749 Challans	3958 14022 349 5645 27 945 214 277 566 596	402 937 - 341 - 304 52 824 47 47 Fine Rs. 62,91,140/-	Accepted	-	-	-	-	-	-	-	Yes	All services mentioned in column No.3 and provided to the applicant at free of cost.

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