

1. Supply of copy of FIR: (Time limit for service: Immediately after registration of FIR)					
Name of Distt.	Total No. of FIR registered during the quarter	No. of copy FIR supplied to the applicant within prescribed period during the quarter	No. of copy FIR supplied to the applicant after prescribed period during the quarter	Copy of FIRs to be supplied	Cases in which police complainant is
KGR	906	456	0	0	450
CBA	321	165	0	0	156
UNA	327	149	0	0	178
NR	1554	770	0	0	784
BPR	313	188	5	26	94
HMR	216	162	0	0	54
KULLU	338	198	0	0	140
L&S	18	6	0	0	12
MND	672	481	0	0	191
CR	1557	1035	5	26	491
SML	668	366	0	0	302
SLN	221	145	0	0	76
BADDI	248	248	0	0	0
SMR	278	200	0	0	78
KNR	176	37	0	2	137
SR	1591	996	0	2	593
R&T	2	2	0	0	0
G. Total	4704	2803	5	28	1868

2. Passport Verification (Regular): (Time limit for service: 15 days after receipt of application in PS)

Name of Distt.	No. of Passport Verification received during the quarter	No. of passport verification disposal off within stipulated period during the quarter	No. of passport verification disposal off after stipulated period	No. of passport verification pending for disposal during the quarter	Reason for pendency
KGR	3170	3170	0	0	
CBA	345	345	0	0	
UNA	1913	1913	0	0	
NR	5428	5428	0	0	
BPR	543	543	0	0	
HMR	1094	1094	0	0	
KUL	312	312	0	0	
L&S	23	23	0	0	
MND	1425	1425	0	0	
CR	3397	3397	0	0	
SML	0	0	0	0	
SLN	560	560	0	0	
BADDI	378	378	0	0	
SMR	457	457	0	0	
KNR	38	38	0	0	
SR	1433	1433	0	0	
CID	10793	10793	0	0	
Total	21051	21051	0	0	

3. Passport Verification (Tatkaal): (Time limit for service: 7 days after receipt of application in SP Office)

Name of Distt.	No. of Passport Verification received during the quarter	No. of passport verification disposal within stipulated period during the quarter	No. of passport verification disposal after stipulated period	No. of passport verification pending for disposal during the quarter	Reason for pendency
KGR	0	0	0	0	
CBA	0	0	0	0	0
UNA	0	0	0	0	
NR	0	0	0	0	
BPR	0	0	0	0	
HMR	0	0	0	0	
KUL	0	0	0	0	
L&S	0	0	0	0	
MND	0	0	0	0	
CR	0	0	0	0	
SML	1049	1049	0	0	
SLN	0	0	0	0	
BADDI	0	0	0	0	
SMR	0	0	0	0	
KNR	0	0	0	0	
SR	1049	1049	0	0	
G. Total	1049	1049	0	0	

4. Verification of character and antecedents when requested for by the employer/organization: (Time limit for service: 15 days)

Name of Distt.	No. of service verification received during the quarter.	No. of service verification disposed off within stipulated period during the quarter.	No. of service verification disposed off after stipulated period.	No. of service verification pending for disposal during the quarter.	Reason for pendency
KGR	1949	1823	46	80	Under process
CBA	291	213	78	0	
UNA	307	302	0	5	received recently
NR	2547	2338	124	85	
BPR	170	165	0	5	under process
HMR	782	777	0	40	Recently received
KUL	132	132	0	0	
L&S	13	11	0	2	Received at end of quarter
MND	901	901	0	0	-
CR	1998	1986	0	47	
SML	385	365	20	0	
SLN	235	219	0	16	Received end of qtr.
BADDI	67	67	0	0	Incomplete document
SMR	181	181	0	0	
KNR	19	19	0	0	
SR	887	851	20	16	
Total	5432	5175	144	148	

5. NOC for Pump, Gas agency, Hotel and Bar etc. (Time limit for service: 15 days)					
Name of Distt.	No. of application received during the quarter	No. of application disposed off within stipulated period during the quarter	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter	Reason for pendency
KGR	1	1	0	0	-
CBA	1	1	0	0	-
UNA	9	4	0	5	under process
NR	11	6	0	5	
BPR	2	2	0	0	-
HMR	0	0	0	0	-
KUL	0	0	0	0	-
L&S	0	0	0	0	-
MND	0	0	0	0	-
CR	2	2	0	0	
SML	82	76	6	0	
SLN	9	9	0	0	-
BADDI	4	3	0	1	Pending at PS level
SMR	2	1	0	1	Received during end of month
KNR	0	0	0	0	-
SR	97	89	6	2	
Total	110	97	6	7	

6. Arms License: (Time limit for service: 15 days after the personal appearance)

Name of Distt.	No. of application received during the quarter	No. of application disposed off within stipulated period during the quarter	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter	Reason for pendency
KGR	139	17	71	51	Under process
CBA	17	10	7	0	-
UNA	81	62	0	19	received recently
NR	237	89	78	70	
BPR	9	9	0	0	
HMR	15	22	0	29	received in the end of quarter
KUL	49	10	16	23	Under process
L&S	1	1	0	0	-
MND	40	40	0	0	Non appearance of applicant and Covid-19
CR	114	82	16	52	
SML	97	49	20	28	received in the end of quarter
SLN	52	52	0	0	-
BADDI	21	11	0	10	Pending at PS Level
SMR	59	35	5	19	received in the end of quarter and have objection
KNR	2	2	0	0	
SR	231	149	25	57	
Total	582	320	119	179	

7. Transfer of Arms License: (Time limit for service: 15 days after the personal appearance)

Name of Distt.	No. of application received during the quarter	No. of application disposed off within stipulated period during the quarter	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter	Reason for pendency
KGR	29	9	17	3	Under process
CBA	25	2	23	0	-
UNA	5	4	0	1	received recently
NR	59	15	40	4	
BPR	0	0	0	0	-
HMR	8	8	0	0	
KUL	2	2	0	0	-
L&S	0	0	0	0	-
MND	24	24	0	0	
CR	34	34	0	0	
SML	6	3	1	2	received recently
SLN	7	7	0	0	-
BADDI	7	6	0	1	Pending at PS level
SMR	17	10	2	5	Applications received in the end of quarter
KNR	2	2	0	0	
SR	39	28	3	8	
Total	132	77	43	12	

8. Missing Reports: (Time limit for service: Immediately after receipt of the written complaints)				
Name of Distt.	Total No. of missing reports of persons lodged during the quarter	No. of copy of reports of missing person provided within stipulated period	No. of copy of reports of missing person provided after stipulated period	Reason for pendency
KGR	81	81	0	All missing report provided within stipulated period of time
CBA	36	36	0	-do-
UNA	18	18	0	-do-
NR	135	135	0	-do-
BPR	42	42	0	-do-
HMR	32	32	0	do
KUL	32	32	0	do
L&S	1	1	0	-do-
MND	66	66	0	-do-
CR	173	173	0	-do-
SML	58	58	0	-do-
SLN	41	41	0	-do-
BADDI	41	41	0	-do-
SMR	44	44	0	-do-
KNR	13	13	0	-do-
SR	197	197	0	-do-
Total	505	505	0	

9. Police assistance through SMS No. 9459100100: (Time limit for Service: Action within 24 hours)

Name of Distt.	No. of SMS/whats App received during the quarter	No. of SMS/whats App disposed off within stipulated period during the quarter	No. of SMS/whats app disposed off after stipulated period	No. of SMS/whats App pending for disposal during the quarter	Reason for pendency
KGR	62	57	1	4	Under enquiry
CBA	13	13	0	0	
UNA	18	18	0	0	
NR	93	88	1	4	
BPR	33	33	0	0	-
HMR	21	30	0	0	
KUL	3	3	0	0	-
L&S	0	0	0	0	-
MND	47	47	0	0	
CR	104	113	0	0	
SML	59	40	0	19	In progress
SLN	22	22	0	0	-
BADDI	15	7	2	6	Applicant not attend the enquiry
SMR	11	11	0	0	-
KNR	0	0	0	0	-
SR	107	80	2	25	
Total	304	281	3	29	

10. Action on online complaints: (Time limit for Service: 24 hours subject to Internet connectivity)

Name of Distt.	No. of complaints received during the quarter	No. of complaints disposed off within stipulated period during the quarter	No. of complaints disposed off after stipulated period	No. of complaints pending for disposal at the end of quarter	Reason for pendency
KGR	129	118	11	0	-
CBA	126	126	0	0	-
UNA	29	29	0	0	
NR	284	273	11	0	
BPR	8	8	0	0	-
HMR	28	28	0	0	
KUL	81	74	0	7	Not join the enquiry
L&S	2	2	0	0	-
MND	975	975	0	0	
CR	1094	1087	0	7	
SML	70	67	0	3	In progress
SLN	84	84	0	0	-
BADDI	0	0	0	0	-
SMR	19	17	1	1	Not join the enquiry
KNR	3	3	0	0	-
SR	176	171	1	4	
Total	1554	1531	12	11	

11. Online Compounding of Traffic Offences: (Time limit for Service: Immediately)			
Name of Distt.	Total No. of Traffic Challan during the quarter	Total No. of Traffic challan Compounded Online during the quarter	Total fine realized during the quarter (in Rs.)
KGR	50515	341	169700
CBA	24858	114	5599950
UNA	27672	24350	7972700
NR	103045	24805	13742350
BPR	18171	36400	2926550
HMR	28731	28380	4867900
KUL	18909	941	479800
L&S	1296	547	136700
MND	35395	33288	7069350
CR	102502	99556	15480300
SML	44119	16983	12126900
SLN	26205	9820	6948700
BADDI	23588	8922	3984000
SMR	21264	125	45800
KNR	6039	4945	856200
SR	121215	40795	23961600
R&T	8774	8774	4572900
Total	335536	173930	57757150

12. NOC for Film Shootings(Time limit for service 07 days)					
Name of Distt.	Total No of online application received during the quarter	No of application disposed off within stipulated period during the quarter	No of application disposed off after stipulated period	No of application pending for disposal at the end of quarter	Reason of pendency
KGR	0	0	0	0	
CBA	0	0	0	0	
UNA	0	0	0	0	
NR	0	0	0	0	
BPR	0	0	0	0	
HMR	0	0	0	0	
KUL	0	0	0	0	
L&S	0	0	0	0	
MND	0	0	0	0	
CR	0	0	0	0	
SML	0	0	0	0	
SLN	3	3	0	0	
BADDI	0	0	0	0	
SMR	0	0	0	0	
KNR	0	0	0	0	
SR	3	3	0	0	
R&T	0	0	0	0	
Total	3	3	0	0	

Abstract of form III, IV, V under Public Services Guarantee Act, 2011 for Quarterly online monitoring and evaluation of implementation of PSG Act, 2011 w.e.f. 01.1.2021 to 31.03.2021.

Name of Department:

Name of Deptt./ Office		Name of Designated Nodal Officer/ HOD/ Secy.		List of Services provided notified		Time frame for providing services as notified		Applications received online by hand		Disposed off		Pending received end of the month		Application accepted/ rejected		Name and address of the Appellant Area/ gender		Date of filing of first Appeal. Ground for appeal of 1st appeal		Total No. of applications disposed 1st appellant authority		Name of the designated officer alongwith the name of the officer against whose decision appeal is filled deptt.		Date of filling Second appeal / ground of appeal of 2nd appeal		Name of first appellate authority		Particulars of disposal of Second appeal (a) Rejected (b)Accepted 1. Penalty 2. Deptt. Proceeding 3. Payment of Compensation		Display the services notified or not.		Remarks If any * (Please forwarded)	
1	HP Police	2	SP (L&O)	3	1. Copy of FIR 2. Passport Verification (Regular) 3. Passport Verification (Takaal) 4. Verification of character and antecedents. 5. NOC for Pumps, Gas agency, Hotel and Bar etc. 6. Arms License. 7. Transfer of Arms License. 8. Missing report. 9. Police assistance through SMS. 10. Online complaints. 11. Online compounding of traffic offences.	4	Immediate 15 days 7 days 15 days 15 days 15 days 15 days Immediate 24 hours 24 hours Immediate	5	4704	6	2803 (28 pending)	7	(186 cases in which police is complaint) - - - 148 under process 7 under process 179 under process 12 - 30 11	8	Accepted	9	-	10	-	11	-	12	-	13	-	14	-	15	-	16	Yes	17	All services mentioned in column No.3 and provided to the applicant at free of cost.