

**OFFICE OF THE
DIRECTOR GENERAL OF POLICE
HIMACHAL PRADESH POLICE HEADQUARTER
SHIMLA-171002**

To

The Secretary (AR) to the
Government of H.P. Shimla-2.

No. PPIM-(1)-021(PSGA)/4/2017-

Dated:

Subject:- Implementation report of 2nd quarter w.e.f. 01.07.2019 to 30.09.2019 of Right to Public Service Guarantee (RPSGA) Act, 2011.

Sir,

Kindly refer to Notification No. Home(A)A(3)-2/2010 dated 29.02.2012, on the subject cited above.

In this regard, it is stated that the implementation/action taken report w.e.f. 01.07.2019 to 30.09.2019 of Right to Public Service Guarantee (RPSGA) Act, 2011 of the H.P. Police Department are enclosed herewith on the proforma A & B please.

Yours faithfully,

Encls. As above.

(Dr. Khushal Sharma) IPS
SP(L&O)-Cum-Nodal Officer-PSG Act
for Director General of Police
Himachal Pradesh, Shimla
Tel. office: 0177-2628397

Endst. No. PPIM-(1)-021(PSGA)/4/2017- **38708-10**

Dated: **27.11.19**

Copy alongwith proforma A & B is forwarded for information to:-

1. The Addl. Chief Secretary (Home) to the Govt. of HP, Shimla-2.
2. The Joint Secretary (Home-G) to the Govt. of HP.
- ✓ 3. Incharge, SCRB, HP Shimla-2. He is requested to upload the aforesaid report on the HP Police Citizen portal please.

for Director General of Police,
Himachal Pradesh, Shimla-2.

Information in respect of PSG Act w.e.f. 01.07.2019 to 30.09.2019.

1. Supply of copy of FIR: (Time limit for service: Immediately after registration of FIR)

Name of Distt.	Total No. of FIR registered during the quarter	No. of copy FIR supplied to the applicant within prescribed period during the quarter	No. of copy FIR supplied to the applicant after prescribed period during the quarter	Copy of FIRs to be supplied	Copies of FIR not supplied in which Police is complainant
BPR	344	344	-	-	-
HMR	250	250	-	-	-
KUL	497	497	-	-	-
L&S	78	78	-	-	-
MND	838	838	-	-	-
KGR	1027	1027	-	-	-
CBA	334	176	-	-	158
UNA	314	197	-	-	117
SML	680	550	130	-	-
SLN	260	184	-	-	76
BADDI	264	203	-	-	61
SMR	437	244	51	142	-
KNR	97	70	-	27	-
R&T	02	02	-	-	-
Total	5422	4660	181	169	412

2. Passport Verification (Regular): (Time limit for service: 15 days after receipt of application in PS)

Name of Distt.	No. of Passport verification pending at the end of previous quarter	No. of Passport Verification received during the quarter	Total No. of passport verifications	No. of passport verification disposal off within stipulated period during the quarter	No. of passport verification disposal off after stipulated period	No. of passport verification pending for disposal during the quarter	Reason for pendency
BPR	61	853	914	860	-	54	Due to under process
HMR	41	1816	1857	1838	-	19	Received end of the month
KUL	110	639	749	605	63	81	-
L&S	-	28	28	28	-	-	-
MND	124	1893	2017	1645	298	74	Received end of the month
KGR	202	3822	4024	3506	390	128	-do-
CBA	48	457	505	304	150	51	-do-
UNA	196	2478	2674	2475	0	199	-do-
SML	67	913	980	832	119	29	Due to far flung and remote areas
SLN	52	792	844	799	-	45	Received end of the month
BADDI	101	576	677	570	51	56	-do-
SMR	100	726	826	717	-	109	-do-
KNR	09	70	79	65	11	03	-do-
Total	1111	15063	16174	14244	1082	848	-

3. Passport Verification (Tatkaal): (Time limit for service: 7 days after receipt of application in SP Office)

Name of Distt.	No. of Passport verification pending at the end of previous quarter	No. of Passport Verification received during the quarter	Total No. of passport verifications	No. of passport verification disposal off within stipulated period during the quarter	No. of passport verification disposal off after stipulated period	No. of passport verification pending for disposal during the quarter	Reason for pendency
BPR	-	-	-	-	-	-	-
HMR	-	-	-	-	-	-	-
KUL	-	-	-	-	-	-	-
L&S	-	-	-	-	-	-	-
MND	-	-	-	-	-	-	-
KGR	-	-	-	-	-	-	-
CBA	-	-	-	-	-	-	-
UNA	-	-	-	-	-	-	-
SML	-	778	778	778	-	-	-
SLN	-	02	02	02	-	-	-
BADDI	-	-	-	-	-	-	-
SMR	-	-	-	-	-	-	-
KNR	-	-	-	-	-	-	-
Total	-	780	780	780	-	-	-

4. Verification of character and antecedents when requested for by the employer/organization : (Time limit for service: 15 days)

Name of Distt.	No. of service verification pending at the end of previous quarter.	No. of service verification received during the quarter.	Total No. of service verifications	No. of service verification disposed off within stipulated period during the quarter.	No. of service verification disposed off after stipulated period.	No. of service verification pending for disposal during the quarter.	Reason for pendency
BPR	23	331	354	324	-	30	Under process
HMR	23	722	745	725	-	20	Received end of the month
KUL	23	49	72	40	14	18	-do-
L&S	-	44	44	44	-	-	-
MND	152	823	975	678	137	160	-do-
KGR	132	1936	2068	1946	34	88	In progress
CBA	20	290	310	139	146	25	Received end of the month
UNA	18	273	291	282	-	09	-do-
SML	58	459	517	439	45	33	Due to far flung / remote areas
SLN	23	241	264	195	-	69	Received end of the month
BADDI	04	45	49	42	03	04	-do-
SMR	64	300	364	313	-	51	-do-
KNR	03	72	75	51	18	06	-do-
Total	543	5585	6128	5218	397	513	

5. NOC for Pump, Gas agency, Hotel and Bar etc. (Time limit for service: 15 days)

Name of Distt.	No. of application pending at the end of previous quarter	No. of application received during the quarter	Total No. of applications	No. of application disposed off within stipulated period during the quarter	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter	Reason for pendency
BPR	-	-	-	-	-	-	-
HMR	01	-	01	01	-	-	-
KUL	-	-	-	-	-	-	-
L&S	-	-	-	-	-	-	-
MND	-	-	-	-	-	-	-
KGR	02	02	04	01	01	02	Received end of the month
CBA	-	-	-	-	-	-	-
UNA	-	08	08	03	-	05	-do-
SML	-	44	44	33	11	-	-
SLN	-	09	09	09	-	-	-
BADDI	-	02	02	-	-	02	-do-
SMR	01	02	03	02	-	01	-do-
KNR	-	-	-	-	-	-	-
Total	04	67	71	49	12	10	

6. Arms License: (Time limit for service: 15 days after the personal appearance)

Name of Distt.	No. of application pending at the end of previous quarter	No. of application received during the quarter	Total No. of applications	No. of application disposed off within stipulated period during the quarter	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter	Reason for pendency
BPR	-	15	15	12	-	03	Under process
HMR	05	53	58	51	-	07	Received end of the month
KUL	-	-	-	-	-	-	-
L&S	-	11	11	11	-	-	-
MND	49	83	132	30	-	102	Non appearance of the applicant
KGR	110	183	293	54	193	46	Under process
CBA	231	501	732	216	193	323	Received end of the month
UNA	28	100	128	116	-	12	-do-
SML	88	95	183	70	22	91	Non appearance of the applicant
SLN	04	27	31	15	-	16	Received end of the month
BADDI	167	36	203	14	93	96	Pending at PS level for verification
SMR	53	58	111	70	16	25	Received end of the month
KNR	-	14	14	06	08	-	-
Total	735	1176	1911	665	525	721	

7. Transfer of Arms License: (Time limit for service: 15 days after the personal appearance)

Name of Distt.	No. of application pending at the end of previous quarter	No. of application received during the quarter	Total No. of applications	No. of application disposed off within stipulated period during the quarter	No. of application disposed off after stipulated period	No. of application pending for disposal during the quarter	Reason for pendency
BPR	-	08	08	06	-	02	Under process
HMR	-	12	12	08	-	04	Received end of the month
KUL	-	08	08	03	-	05	Arms license formalities have not been completed by the applicant.
L&S	-	-	-	-	-	-	-
MND	49	35	84	15	-	69	Non appearance of the applicant
KGR	35	112	147	35	95	17	Under process
CBA	02	27	29	06	02	21	Received end of the month
UNA	01	04	05	05	-	-	-
SML	05	29	34	25	07	02	Not appearance of the applicant
SLN	01	17	18	05	-	13	Received end of the month
BADDI	44	04	48	02	36	10	Pending at PS level for verification
SMR	02	02	04	02	02	-	-
KNR	-	06	06	04	02	-	-
Total	139	264	403	116	144	143	

8. Missing Reports: (Time limit for service: Immediately after receipt of the written complaints)

Distt.	Total No. of missing reports of persons untraced at the end of previous quarter	Total No. of missing reports of persons lodged during the quarter	No. of missing persons traced out during the quarter	No. of missing reports untraced at the end of quarter	Reason for pendency
BPR	84	53	53	84	Efforts made
HMR	101	39	22	118	-do-
KUL	296	40	84	252	-do-
L&S	11	09	05	15	-do-
MND	285	99	82	302	-do-
KGR	276	83	113	246	-do-
CBA	71	35	41	65	-do-
UNA	244	22	23	243	-do-
SML	162	83	72	173	-do-
SLN	94	38	54	78	-do-
BADDI	139	65	85	119	-do-
SMR	84	39	35	88	-do-
KNR	48	16	11	53	-do-
Total	1895	621	680	1836	

* 9. Police assistance through SMS No. 9459100100: (Time limit for Service: Action within 24 hours)

Name of Distt.	Total No. of SMS/ Whatsapp pending at the end of previous quarter	No. of SMS/ Whatsapp received during the quarter	Total No. of SMS/ Whatsapp	No. of SMS/ Whatsapp disposed off within stipulated period during the quarter	No. of SMS/ Whatsapp disposed off after stipulated period	No. of SMS/ Whatsapp pending for disposal during the quarter	Reason for pendency
BPR	-	39	39	39	-	-	-
HMR	-	57	57	13	41	03	Due to land dispute and CDRs
KUL	-	18	18	18	-	-	-
L&S	-	-	-	-	-	-	-
MND	14	96	110	88	07	15	Received end of the month
KGR	09	124	133	128	01	04	Related to face book & CDRs awaited.
CBA	-	19	19	18	-	01	Received end of the month
UNA	01	04	05	05	-	-	-
SML	05	36	41	26	05	10	Due to non associated by the complainant
SLN	-	15	15	15	-	-	-
BADDI	18	27	45	30	06	09	Due to non complainant not attended the enquiry
SMR	-	29	29	29	-	-	-
KNR	-	04	04	04	-	-	-
Total	47	468	515	413	60	42	

10. Action on online complaints: (Time limit for Service: 24 hours subject to Internet connectivity)

Name of Distt.	No. of complaints pending at the end of previous quarter	No. of complaints received during the quarter	Total No. of complaints	No. of complaints disposed off within stipulated period during the quarter	No. of complaints disposed off after stipulated period	No. of complaints pending for disposal at the end of quarter	Reason for pendency
BPR	-	10	10	10	-	-	-
HMR	-	16	16	09	05	02	Received end of the month
KUL	-	39	39	39	-	-	-
L&S	-	02	02	02	-	-	-
MND	08	60	68	49	03	16	Pertaining to Land dispute.
KGR	07	81	88	85	01	02	Facts are being verified
CBA	01	06	07	06	-	01	Received end of the month
UNA	07	14	21	21	-	-	-
SML	04	34	38	30	04	04	-do-
SLN	-	25	25	25	-	-	-
BADDI	-	-	-	-	-	-	-
SMR	-	26	26	18	05	03	-do-
KNR	-	02	02	02	-	-	-
Total	27	315	342	296	18	28	

11. Online Compounding of Traffic Offences: (Time limit for Service: Immediately)

Name of Distt.	Total No. of Traffic Challan during the quarter	Total No. of Traffic challan Compounded Online during the quarter	Total fine realized during the quarter
BPR	5771	03	Rs. 9,57,400/-
HMR	24005	6175	Rs. 41,20,400/-
KUL	28255	14231	Rs. 65,55,970/-
L&S	2892	20	Rs. 4,35,800/-
MND	34505	7550	Rs. 2,54,88,700/-
KGR	39683	12	Rs. 93,46,600/-
CBA	17699	8803	Rs. 25,48,200/-
UNA	15630	4583	Rs. 48,94,700/-
SML	59053	10128	Rs. 88,47,000/-
SLN	17165	1363	Rs. 2,45,400/-
BADDI	21816	-	Rs. 47,55,700/-
SMR	15329	-	Rs. 28,09,100/-
KNR	6273	2263	Rs. 4,07,700/-
R&T	1480	1480	Rs. 7,89,500/-
Total	289556	56611	Rs. 7,22,02,170/-
